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## Telemetry & RF Products

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**Monday, August 20, 2018**

**To:** L3 Technologies, Telemetry & RF Products (L3 TR&F) Customers

**Subject:** Update to the original Ground Telemetry Product Line Planning and End of Life (EOL) notification letter dated June 28, 2018.

L3 Telemetry & RF Products (L3 T&RF) has a long history of designing, delivering and supporting a diverse line of ground telemetry products for our customers in support of many critical test and measurement missions across a large number of important programs. As you might imagine, we have come to appreciate that level of confidence placed in L3 as a result.

Over the years, we have noticed a decrease in demand for ground telemetry hardware and software products, including a decrease in support contracts. In the face of decreasing demand, increasing obsolescence and rising costs, L3 T&RF is discontinuing sales and support for the following products:

1. **Ground System Software:** Visual Test System (VTS), Vista™, System 550 (Sys500), Prospector
  - a. Important to note: For those customers that use VistaTEC to support their airborne products (MicroDAS, NetDAS, PCM330 and PCM400), please be assured that L3 T&RF will continue to support and enhance the application for these purposes; including the core platform. VistaTEC for Airborne platforms is not affected by this EOL notice.
2. **Products/Hardware:** 550 / Avalon chassis and modules, MFT Products/Cards, MBS720/ MBS740, AIM

We fully understand the challenges that EOL decisions cause so we appreciate your time and candid feedback to help ensure we do this in a manner that is least disruptive to you and your organization's mission. To help that effort, we would appreciate having insight to any tangible and forward looking demand estimates that you might have for our products, systems software upgrades and custom tasks you had planned.

In an effort to help support a reasonable transition, LTB (Last Time Buys) will be supported through July 1, 2019. Maintenance contracts where pending or previous agreements already exist, as well as warranty agreements will be fully honored and supported.

L3 is amenable to any resultant Time & Material Agreement to continue support on EOL hardware and software. Please note, due to diminishing manufacturing sources and increasing obsolescence, EOL repairs and software product maintenance will drive costly Time & Material Agreements without the guarantee or warranty that all failures can be corrected or warrant the functionality of the product. In this arrangement, L3 T&RF will use materials that are available at that point in time; however, there may be circumstances where reconditioned or remanufactured parts, can be used to complete the repair.

L3 T&RF wants to assure our customers that this has no impact to our continued commitment and support of the airborne markets we serve, where we will continue to provide new technologies, solutions and systems that best support your Telemetry and Flight Safety mission needs.

As always, please contact your local L3 T&RF Account Executive or Manufacturing Representative with any questions, concerns or suggestions.

**With Kind Regards,**

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