



Applied Technologies

Topic: Change in X-CON Servicing Policy

Date: December 1, 2016

Dear Valued Customer,

This letter is to inform you that effective immediately L-3 will no longer support the Model 43120 Revision A, X-CON Trigger System. The Revision A, X-CON Trigger System is now over 10 years old and we can no longer repair or service these units as we are unable to purchase obsolete components. Revision B units can still be serviced and repaired as usual.

The current Revision B, X-CON Trigger System is a drop-in replacement for the now obsolete Revision A. The Revision B, X-CON offers improved capabilities and reliability. These improvements include:

- Improved LCD display
- Updated keypad
- More robust input circuits

Customers who own the now obsolete Revision A units are encouraged to plan on upgrading to a Revision B unit to ensure their Flash X-Ray system remains fully operational. For more information on the Revision B, X-CON Trigger System, its functions and capabilities please contact your L-3 customer service.

For sales information please contact Shannon D. at 510-577-7180

For technical information please contact Chris Ferguson at 510-577-7124

Yours Sincerely,

Chris Ferguson
Product Engineer
Flash X-Ray Group